

I moved to a new state. Now what?

You're starting a new journey, and we're here to help as you navigate what that means for your vehicle registration.

- [Log in to MyAccount](#) to update your new address.
- States have different requirements on when you need to register your vehicle. Note: Processing times vary by state. Changing your vehicle's state registration near the end of your agreement may cause delays when it's time to release your title after payoff.

Starting the out-of-state registration process

Here are the steps for registering your vehicle:

- Contact your local motor vehicle agency in advance to ask what's required to complete the process. Proximity is important as you may need to sign documents throughout the process. You can also confirm if the title was issued electronically or by paper, as this will affect processing time. The motor vehicle agency will advise you if the process needs to be completed with GM Financial or directly with the agency.

- If the agency is handling the change with us directly, no further steps are necessary between you and GM Financial. You can contact the agency for questions or updates throughout the process.

- If the registration office advised you to work directly with us, you'll need to complete the [Relocation Request Form](#) and send it to:

Fax Number 1-800-379-7312

Email: gmfrelodup@pdpgroupinc.com

GM Financial

ATTN: Relocation Department

P.O. Box 1510

Cockeysville, MD 21030

What to expect after requesting your new registration

GM Financial utilizes third party, PDP, who may contact you if anything is missing from your request, which may delay the out-of-state registration process. They will then send your title to the local motor vehicle agency, and you'll receive communication from us with a tracking number.

If a paper title was issued, please allow up to 10 business days for the title to be sent to the agency. If the title was issued electronically, we'll require an additional three to four weeks to obtain a paper title before sending. Contact the motor vehicle agency to complete your new registration process once the title has been received.

If you have questions or need additional assistance, you can [message us in MyAccount](#) or through the GM Financial Mobile app. You can also call us at 1-800-284-2271.

We hope to see you down the road again soon!